RENTAL POLICY

Age Requirements

- Luxury Cars: all drivers must be at least 21. For renters between the ages of 21 and 24, a daily underage fee will apply.
- Some exotics vehicles and luxury SUVs: all drivers must be at least 25 or higher and a deposit will be required .

Please contact our reservation center for more information. (888) 399 4356

Centurion Lifestyle Policies/Required Documents

- Valid driver's license, a Major Credit or Debit Card, and a valid 3rd form of ID •

All documents must be in the driver's name

- All vehicles are non-smoking (cleaning fees may apply).
- Vehicles are allowed in CA, NV, AZ, and UT only
- Refuel your vehicle to avoid additional fees
- Exotic rentals may have additional coverage requirements. Please contact our office for details.

Payment Options

• All Credit Cards must be valid and must match the renters Drivers License.

• Third party billing is only permitted with the completion of our credit card authorization form with the paying parties written consent along with a photo copy of the credit card and associated drivers license.

• Acceptable credit cards: American Express, MasterCard, Diners Club, Visa, Discover Card.

• A minimum $1000 credit card authorization is required at the beginning of your rental. A maximum credit card authorization amount equal to 3 times the rental amount may be required depending on the type of vehicle you choose.

• Credit card authorizations are valid for 14 days.

• Be advised that the security deposit refund can take up to 14 days to be posted to your account. Centurion Lifestyle is not responsible for overdraft charges.

Delayed Arrival

- If you will be delayed for any reason, please call the office. All cars are subject to cancellation fees if not canceled 7 days in advance.

No Show Policy

- Reservations are valid and honored for up to three hours after the requested pick up time or until the location's regular closing time, whichever is earlier. If the vehicle is not picked up within three hours of the requested pick up time your reservation status will be changed to a NO SHOW. To avoid any problems, please contact Centurion Lifestyle if you need to change your vehicle pick-up time.

Cancellation Policy
Reservations must be canceled at least seven (7) days prior to the scheduled pickup time. Cancellations made within seven (7) days of the pickup time will be subject to the full rental charge, with no refunds issued. Any applicable credits may be issued at the company's discretion.

Holidays, blackout dates, and special events are subject to a strict **non-cancellation** policy. Please contact our office prior to confirming your reservation, as these dates are subject to change.

Due to the limited availability and exclusive nature of certain vehicles, you acknowledge and agree to these terms. By canceling within seven (7) days of the scheduled pickup time, you expressly waive and relinquish any right to dispute or charge back the associated rental charges.

No Brand Guarantees
Centurion Lifestyle does not guarantee specific brands or colors of vehicles at any time. If the vehicle that you reserved is not available, an alternate or upgraded vehicle may be assigned at management discretion.

Contract Rates/Extending Your Rental
- To extend your rental beyond the due date shown on your contract, please call your local rental office. Please note that the rate is subject to change.
- If your vehicle is needed beyond the due date stated at the time of the opening of the contract, the customer MUST return to the original rental office and sign a new contract. The rate is subject to change. • When a vehicle is reserved and rented, the confirmed rate is only good during that specific time period. Any extension, or revision of the original reservation of any amount of time will result in a rate change. • Rates are not pro-rated.

Complimentary Vehicle Delivery
- Complimentary vehicle delivery during office hours may be available within a 3 mile radius of our West Hollywood rental location. Please contact the rental location directly if you need this service.

Centurion Lifestyle is not a 24 hour operation.

- We do offer an after hours option for DELIVERY AND RETURN and applicable fees will be applied to your contract.
- If you need to return a rental vehicle outside of normal business hours please ask a representative at the time of booking for specific instructions and applicable fees, you may also ask for this information when you're at the counter going over your contract. Please also make sure you inform the counter rep of your return time, if you chose a default time on your return when booking be sure to update this so to avoid any delay or issue.

One-Way Rentals
- A minimum charge of $750 will automatically be added to one way bookings between Los Angeles and San Francisco or Las Vegas.
- A minimum charge of $350 will automatically be added to one way bookings between Los Angeles and

San Diego.

Fuel Policy
Fuel must be returned with the same amount rented out. A fuel charge will be charged at the end of the rental otherwise.

Additional Coverages
Collision Damage Waiver
In California, the renter is liable for all damage to the Rented vehicle regardless of fault. The renter is also liable for loss of use of the vehicle (revenue lost while the car is being repaired).
Renters may purchase Collision Damage Waiver (CDW) which relieves them of all financial responsibility for loss or damage to the Rental vehicle as long as they comply with the terms of the rental agreement. In California, CDW does not relieve the renter for theft resulting from failure to use ordinary care. Cost of CDW will vary by car, group and rate.
If you have rental car coverage through your personal insurance or charge card, CDW offers maximum protection while your personal insurance or charge card coverage may contain a deductible. If you have any questions, check with your insurance provider. Written proof of insurance is required.

Rental Liability Protection
Qualified renters may purchase Renters Liability Protection (RLP) at the time of rental. Renters in California who purchase RLP will receive California required liability coverage.
WRITTEN PROOF OF LIABILITY COVERAGE IS REQUIRED AT OUR OFFICE IF YOU WILL BE DECLINING OUR COVERAGE.
Accident Liability Protection

Liability coverage is required in the state of CA. You must either provide written proof of coverage or purchase. Liability coverage does not cover your rental car, it covers any damage that your vehicle would cause to any 3rd party property. Liability coverage provides third party liability protection for bodily injury ($15,000 per person, $30,000 per accident) and property damage ($5,000) to third parties, as mandated and at the limits required by California.
Proof Of Insurance
We ask that you provide us with your insurance details at the time of booking. This helps expedite your time @ the counter when you rent so we're not verifying your coverage while you wait.

Vehicles Leaving California
Vehicles leaving the state of California are subject to mileage fees, please check what your mileage restrictions are with your booking agent. Centurion Lifestyle does not offer roadside service outside of California and Nevada.
Vehicles are never permitted into Mexico or Canada.